

REMA TIP TOP Automotive UK Limited

Westland Square · LEEDS West Yorkshire · LS11 5XS · UK

An Update from Rema Tip Top Automotive UK Ltd

In response to the ongoing COVID-19 Pandemic, we are continually reviewing the situation to ensure the safety and wellbeing of our staff and customers at all times. We continue to take all the necessary precautions and guidance as advised by the UK government and Public Health England. In response to the changing situation surrounding the outbreak of Covid-19, we wanted to take this opportunity to update you on how we plan to operate throughout April.

Extended Easter Shutdown

In order to continue supporting you, our customer, in these difficult times but also maintaining the need to support both government policy and particularly the NHS, we have taken the decision to run on a reduced workforce to cover emergency orders during the Easter week. The prognosis would indicate that the height of the virus attack is likely to be around the Easter period and as such we also need to protect our staff.

Consequently, we will continue to operate from April 14th, but with a reduced workforce for that week. Please consider all sales and operations will be being run on reduced staff so we may have a slight delay in responding to sales communication, but we will respond to you.

We are asking for your help during this period. If you could predict your requirements and place your orders for delivery in the week prior to Easter, this would help us immensely.

Our usual trading service will resume on April 20th and we will continually review the situation. **The latest time to place orders will continue to be at 2 pm temporarily, for next day delivery.** Any orders received after this time may need to be sent out the following day.

Here to Help

Please call our dedicated Sales Team on 0113 2770044 or email autosales@tip-top.co.uk

Protecting Everyone

We would like to thank you for your continued support, especially during these unprecedented times and we also hope you and your families stay safe over the coming weeks.

Cliff Jones

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Managing Director